

# KAXFREE APP

## Privacy Policy

**Update Date: June 12, 2025**

**Effective Date: June 12, 2025**

The KAXFREE APP Privacy Policy (hereinafter referred to as "this Privacy Policy") stipulates how Kaxfree (Suzhou) Coffee Machine Technology Co., Ltd. and its affiliated companies (hereinafter referred to as KAXFREE" or "we" "us" or "our" ) collect, use, disclose, share, transfer, store, and protect your personal information, as well as the rights you enjoy. We understand the importance of personal information to you and will take corresponding security protection measures in accordance with laws and regulations to protect the security and control of your personal information to the best of our ability.

This Privacy Policy only applies to the processing of your personal information by us when you use the online application KAXFREE APP (hereinafter referred to as the "APP") supporting Stone smart devices (hereinafter referred to as "devices"). It does not apply to any other Coffee Freedom products, services, websites, functions, or content with independent privacy policies. For example, the processing of personal information when you use the device will be subject to the privacy policy corresponding to the device. Please note that our products and services may contain third-party products, services, and links to third-party websites. When you use these products or services or access third-party websites through links, third parties may also collect your personal information. This Privacy Policy does not apply to the personal information processing activities of any third-party products, services, or other third-party websites linked through the APP, and we shall not be liable for the personal information processing activities of third parties. We strongly recommend that you carefully read the privacy policies of third parties to make prudent decisions.

Before using the APP, please be sure to read and thoroughly understand this Privacy Policy. To provide you with services, we may collect your sensitive personal information, which is displayed with bold underlines below. Please pay special attention. If you have any questions, comments, or suggestions about the content of this Privacy Policy, please contact us in the manner described in Chapter VII of this Privacy Policy, and we will reply to you within the time specified by law.

This Privacy Policy will help you understand the following:

1. How we collect and use your personal information
2. How we entrust, share, transfer, and publicly disclose your personal information
3. How we store and protect your personal information
4. Your rights
5. Protection of minors
6. Updates to this Privacy Policy
7. How to contact us

## I. How We Collect and Use Your Personal Information

### (1) Personal Information Collected and Used for Providing Basic Functions

To provide you with APP-related services, we collect and use personal information necessary for providing the basic functions of the APP. You are not legally obligated to provide the following personal information, but without this information, we may not be able to provide you with the basic functions of the APP.

#### 1. Account Creation and Login

To help you successfully create an account, you need to provide us with your mobile phone number or email address and set a password for your account. When you log in to your Stone account, we will collect your account credential information, including: (1) account name, password, mobile phone number, and verification code for verifying your identity; (2) Token (login token) to help you maintain the login status. In addition, when you create or log in to an account, we will also collect the region and country code you select to assist in determining the data center to which the device and mobile device are connected. If you log in to the APP using a third-party account, including Apple ID, we will collect your third-party account information, specifically within the scope you authorize. Since the mobile phone number and email address are important information for you to log in to the APP, this information will be kept in the mobile device running the APP. If you want to delete this account information, you can choose to delete your account by the method described in Chapter IV below. If you have deleted the account and wish to further delete the local cache, you need to delete the APP from your mobile device.

#### 2. Account Information Maintenance

To help you manage and maintain your account, you can independently choose to set your avatar and nickname, and independently choose to bind other account information except your registration information, including mobile phone number, email, or third-party accounts (Apple ID).

Your avatar will only be used for display on the Stats page, Machine page, and Mine page. When you upload/change your avatar, we will request to enable your album permission and external storage reading permission, and collect the picture information you upload/change. If you refuse the above permissions, you will not be able to independently set your avatar, but it will not affect your use of other functions of our products and/or services.

You can independently fill in the basic information in your personal profile. We may send corresponding questionnaires to different user groups based on the personal information you fill in, but we will not build your user profile based on this. If you choose not to fill in the personal information, it will not affect your use of other functions of our products and/or services.

#### 3. Device Networking and Binding

When the device needs to be used while connected to the network, to support you in safely connecting to and controlling the device through the APP, you need to connect your account, mobile device, and device to the WiFi network where you are located for network configuration to bind your device in the APP. In this process, we will collect your: (1) account information; (2) mobile device information, including device model, device identifier (Android

ID/OAID/GUID/IDFV/OPEN UDID), network card (Mac) address, operating system and its version; (3) your device information, including device model, SN code, network card (Mac) address; (4) time zone setting information for executing cloud timing tasks and realizing intelligent scenarios; (5) WiFi network information, including the name of the currently connected WiFi, WiFi mode (LAN mode, remote mode), IP address, received WiFi signal strength indicator (i.e., device RSSI), and the WiFi password you actively provide. Your password information will only be stored on the device side and will not be uploaded to our background server. You can always delete the device and the APP to clear the WiFi name and password.

#### 4. Device Information Display

To help you better understand the status of your device, we display the device name you edited and the status information of your device on the APP.

#### 5. Device Firmware Upgrade

We may collect the firmware version information, device model, and bound device status of the device bound to your Stone account through the APP to provide you with the device firmware version upgrade function.

#### 6. Maintaining the Stability and Security of the APP

During your use of the APP, to maintain the stability and security of the APP operation, we need to collect your APP crash information and mobile device-related information, including the system version, language settings, mobile device model, and connected device model of your mobile device.

#### (2) Personal Information Collected and Used for Providing Additional Functions

To provide you with more convenient and high-quality services and enhance your APP usage experience, we may collect and use your personal information when providing you with the following additional services. If you choose not to provide the information required for the additional services, you can still use the basic functions of the above APP, but you may not be able to use these additional services that can bring you better services.

##### 1. Problem and Opinion Feedback

Your feedback is very important for us to improve services and help solve problems you encounter in using the APP and devices. To track and process the feedback you provide, we will collect the UID you actively provide, feedback information (including text and pictures), device identifier, and model name and system version of the mobile device. In addition, if you encounter problems when using the APP, you can choose to upload your APP log information to help us solve daily use problems.

##### 2. Widget Function and Autostart

When you use the APP desktop widget, to ensure that you can receive and understand your device status information in a timely manner, the APP will have a certain frequency of autostart behavior, which is necessary to realize the widget function. If you do not use the APP desktop widget, the APP will not autostart.

##### 3. Information Display and Push

We may send device notifications and system notification messages to you in the APP, for which we will collect and use your account information, device ID, mobile device system information,

and device model. You can contact us at any time through the method described in Chapter VII of this Privacy Policy to request to stop information pushing.

In addition to the above circumstances of collecting personal information, in accordance with applicable laws, we will use data that cannot be re-identified as specific individuals and cannot be restored after being processed by technical measures and other necessary measures for statistical analysis, mining processing, improving products, and serving business decisions. Coffee Freedom will determine the purpose and method of collecting, using, processing, transferring, or disclosing such data in accordance with the provisions of applicable laws. If such data is combined with your other personal information, we will still treat it as personal information and protect it in accordance with the rules described in this Privacy Policy.

### (3) Situation of Invoking Mobile Device Permissions

To provide you with specific service functions, we will invoke relevant permissions and obtain your personal information (if involved) with your consent when you trigger relevant business functions. You can refuse or withdraw your authorization for the permission at any time, for which you may not be able to use the corresponding service function, but this will not affect your normal use of other functions of the APP. The specific situations of mobile device permissions that the APP may invoke are as follows:

- Location information: used for device network configuration, discovering nearby devices, obtaining the WiFi information currently connected to the mobile device.
- Camera permission: used for scanning the QR code on the body during device network configuration to facilitate quick connection to the device.
- Album permission: used for user avatar replacement.
- WLAN permission: used for connecting to the WiFi issued by the device during device network configuration to perform device communication and then connect to the device.
- Bluetooth permission: used for connecting to the Bluetooth issued by the device during device network configuration to perform device communication and then connect to the device.
- Notification permission: used for sending device notifications and system notification messages to you.
- Local network permission: used for enabling the local network on iOS and connecting to the WiFi issued by the device during device network configuration to perform device communication and then connect to the device.
- Siri & Search permission: used for interacting with Siri through voice according to the shortcut commands set in the mobile device before by opening the Siri settings on iOS to control the activation or movement of the device.

### (4) How We Use Cookies and Similar Technologies

Cookies are plain text files stored on mobile devices by web servers. The content of a Cookie can only be retrieved or read by the server that created it. Each Cookie is unique to your mobile application. Cookies usually contain an identifier, the site name, and some numbers and characters. With the help of Cookies, we can remember your operations and preferences over a period of time (such as login status, language settings, font size and other display preferences), so that you do not need to repeatedly enter this information when 回访 ing the APP or jumping pages. We only use Cookies to support related functions when necessary and will automatically

clear them after the user logs out or deletes the application. Coffee Freedom will not use Cookies for any purpose other than those described in this Privacy Policy.

## II. How We Entrust, Share, Transfer, and Publicly Disclose Your Personal Information

### (1) Entrusted Processing

We may entrust third-party service providers (including telecommunications companies, data storage service providers, technical support providers, customer service providers, IOT service providers, advertising marketing service providers, data analysis service providers, and large model service providers) to process your personal information to provide you with corresponding products or services. The aforementioned third-party service providers will only process your personal information on our behalf for the purposes described in this Privacy Policy. For companies, organizations, and individuals to whom we entrust the processing of personal information, we will sign strict confidentiality agreements or other data protection-related agreements with them, requiring them to process personal information in accordance with our requirements, comply with the applicable privacy protection requirements in your jurisdiction, and other measures that can ensure the confidentiality and security of personal information.

### (2) Sharing

We will not sell any personal information to third parties. We will not share your personal information with any third party (including companies, organizations, and individuals), except in the following cases:

1. Sharing with explicit consent: After obtaining your explicit consent, we will share your personal information with third parties;
2. Sharing in legal circumstances: We may share your personal information with third parties in accordance with legal regulations, for the resolution of litigation disputes, or in accordance with the mandatory requirements of administrative or judicial organs.
3. Sharing with affiliated companies and third-party partners: To provide you with better services, your information may be shared within Coffee Freedom's affiliated companies (involved in production, manufacturing, product sales, after-sales service, etc.) when meeting the data protection law requirements of your jurisdiction. In addition, some functions in the APP are provided by third-party partners through software development kits (SDKs). When meeting the data protection law requirements of your jurisdiction, we will share your personal information with third-party service providers to provide the services you need, but we will only share necessary personal information and be bound by the purposes stated in this privacy policy. You can view the third parties involved in our products and services in the attached Schedule List of Cooperative Third Parties.

### (3) Transfer

We will not transfer your personal information to any company, organization, or individual, except in the following cases:

1. Transfer with explicit consent: After obtaining your explicit consent, we will transfer your personal information to other parties;
2. In the event of merger, division, dissolution, acquisition, or bankruptcy: If personal information transfer is involved, we will inform you of the name and contact information of the

personal information recipient. We will require the new company or organization holding your personal information to continue to be bound by this Privacy Policy, otherwise we will require the company or organization to re-consult your authorization consent.

#### (4) Public Disclosure

We will only publicly disclose your personal information in the following cases:

1. After obtaining your separate consent;
2. In cases where laws, legal procedures, litigation, or mandatory requirements of government authorities require, we may publicly disclose your personal information.

#### (5) Exceptions to Prior Authorization and Consent for Sharing, Transferring, and Publicly Disclosing Personal Information

To avoid unnecessary doubts, within the scope explicitly permitted by applicable laws, we may share, transfer, or publicly disclose your personal information to the outside without your consent, specifically including the following circumstances:

1. Necessary for concluding or performing a contract at your request.
2. Necessary for performing statutory duties or legal obligations: We may share your personal information in accordance with legal regulations, for the necessity of litigation and dispute resolution, or in accordance with the requirements of administrative, judicial, supervisory, and other competent authorities, as well as the necessity of other legal obligation performances.
3. Necessary for responding to 突发 public health events or protecting the life, health, and property safety of natural persons in emergency situations.
4. Necessary for carrying out news reports, public opinion supervision, and other acts for the public interest within a reasonable scope in processing personal information.
5. Processing personal information you have publicly disclosed within a reasonable scope, or other personal information that has been lawfully disclosed (such as lawfully disclosed personal information through legal news reports, government information disclosure, etc.).
6. Other circumstances stipulated by laws and regulations.

### III. How We Store and Protect Your Personal Information

#### (1) Storage Location and Cross-Border Transfer of Your Personal Information

Coffee Freedom uses globally deployed cloud services to process and back up personal information. Currently, Coffee Freedom uses data centers located in China, Germany, Russia, and the United States. According to the country or region you choose when registering an account, we will store your information nearby. If you choose to use the APP within the People's Republic of China (excluding Hong Kong, Macao, and Taiwan regions) when registering, your personal information will be stored in a data center in China (excluding Hong Kong, Macao, and Taiwan regions).

We will not transfer your personal information outside the People's Republic of China. If cross-border transfer of personal information is involved in the future, we will only transfer your personal information outside your jurisdiction after obtaining your explicit consent or following the implementation of appropriate security protection mechanisms in accordance with applicable data protection laws. However, no matter where your personal information is

processed, it will not change the personal information protection commitment we have made to you in this Privacy Policy.

## (2) Storage Period of Your Personal Information

We will store your personal information within the period necessary to achieve the purpose of personal information collection or within the period specified or permitted by applicable laws. For example, the Electronic Commerce Law of the People's Republic of China requires that commodity and service information and transaction information be kept for at least three years from the date of transaction completion. We judge the storage period of personal information mainly based on the following criteria:

1. Completing the transaction purpose related to you, maintaining the corresponding transaction and business records, and responding to your possible inquiries or complaints;
2. Ensuring the safety and quality of the services we provide to you;
3. Whether you agree to a longer retention period;
4. Relevant needs of the statute of limitations;
5. Whether there are other special agreements or legal regulations on the retention period.

Once we reasonably believe that continuing to store personal information no longer conforms to its collection purpose, we will immediately stop storing and delete the personal information or anonymize it.

If the personal information processing activity is for public interests, scientific, historical research, or statistical purposes, we may continue to retain the relevant data when allowed by applicable data protection laws, even if the further data processing is unrelated to the original collection purpose.

## (3) Protection Measures We Take

We promise to ensure the security of your personal information. To prevent unauthorized access, disclosure, or other similar risks, we have taken reasonable physical, electronic, and organizational measures to protect the personal information we collect through the APP. We will take all reasonable measures to protect your personal information.

Your data is all stored on secure servers and protected in controlled facilities. We classify your data according to its importance and sensitivity and ensure that your personal information has the highest security level. We ensure that employees and third-party service providers who access this information to help provide you with products and services have strict contractual confidentiality obligations; if they fail to fulfill these obligations, they will be subject to disciplinary action or termination of cooperation. Similarly, we have taken special access control measures for data storage based on cloud services. In short, we regularly review information collection, storage, and processing practices, including physical security measures, to prevent any unauthorized access and use.

We will take all feasible measures to protect your personal information. However, you should be aware that the use of the Internet is not always safe. Therefore, we cannot guarantee the security or integrity of any personal information during two-way transmission over the Internet.

In accordance with applicable legal requirements, including the personal information protection legislation in your jurisdiction, if a personal information leakage incident occurs, we will

promptly notify the relevant regulatory authorities; in some special cases, we will also notify you of the personal information leakage incident related to you.

#### (4) Protection Measures You Can Take

To protect your personal information, please do not disclose your account information to anyone unless the person is officially authorized by you. If a third party accesses your personal information due to your failure to protect the privacy of your personal information, Coffee Freedom will not be liable for the resulting security breaches. Nevertheless, if you find any other Internet user using your account without authorization or any other security vulnerability, you must immediately notify us. Your assistance will help us protect the privacy of your personal information.

### IV. Your Rights

You or other entitled subjects may exercise relevant rights regarding any personal information we hold related to you. Coffee Freedom guarantees that you can exercise the following rights over your personal information and provides you with relevant control settings.

In accordance with applicable data protection laws, after receiving your request, we may first require you to verify your identity. After successful identity verification, we will respond to your request within 15 working days. For your reasonable requests, we will not charge fees in principle, but for requests that are repeated multiple times and exceed a reasonable limit, we will charge a certain cost fee depending on the situation. For requests that are gratuitously repeated, require excessive technical means, pose risks to the legitimate rights and interests of others, or are extremely impractical, we may refuse them in accordance with applicable data protection laws. However, when we cannot respond to your request, we will explain the corresponding reasons to you.

#### (1) Deleting Your Personal Information

In accordance with your applicable data protection laws, you have the right to delete your personal information. You can independently delete your personal information through the following methods:

1. If you want to delete the personal information stored on our server, you can log in to the APP, enter the "Mine" section, click on Settings to enter the settings interface, and click on "Delete Account" in the settings interface to perform the corresponding operations.
2. You can also delete all your personal information from the APP side by revoking authorization. For specific operations, see "Withdrawing Consent" below.

In addition to the above methods, you can also contact us through the method described in Chapter VII of this Privacy Policy to request the deletion of your personal information. Please understand that after you or we assist you in deleting the relevant personal information, limited by applicable laws and security technology, we may not be able to immediately delete the corresponding information in the backup system, but we will safely store your personal information and isolate it from any further processing until the backup is cleared or the anonymization processing is completed.

#### (2) Accessing, Copying, Correcting, and Supplementing Your Personal Information

You have the right to request access to and/or correction of any personal information we hold about you. Based on your request, we can provide a free copy of the record of your personal



information that we have collected and processed. If you wish to request access to the personal information we hold or if you believe that any information we hold about you is incorrect or incomplete, please contact us as soon as possible through the method described in Chapter VII of this Privacy Policy.

### (3) Restricting or Refusing the Processing of Your Personal Information

In accordance with applicable laws, you may have the right to restrict or refuse our use of your personal information in specific scenarios. You can contact us through the method described in Chapter VII of this Privacy Policy to request the exercise of this right.

### (4) Withdrawing Consent

When we process personal information based on your consent, you can submit a request through the method described in Chapter VII of this Privacy Policy or independently withdraw your consent to our Privacy Policy at any time in the APP through "My - Settings - User Agreement and Privacy Policy" to withdraw your consent for us to collect, use, and/or disclose the personal information we hold or control about you. We will stop collecting your personal information and no longer use and/or disclose your personal information after you withdraw your consent.

Please note that your withdrawal of consent will lead to certain legal consequences. Depending on the scope of your withdrawal of consent, you may not be able to enjoy some of the services we provide through the APP, but your decision to withdraw consent will not affect the personal information processing activities carried out based on your authorization before.

### (5) Transferring Your Personal Information

In accordance with applicable data protection laws, you have the right to request the transfer of your personal information to other personal information processors in the manner stipulated by law. You can contact us through the method described in Chapter VII of this Privacy Policy to exercise this right.

### (6) Canceling the Account

You can apply to cancel your account through the following methods:

1. Log in to the APP, enter the "Mine" section, click on Settings to enter the settings interface, and click on "Delete Account" in the settings interface to perform the corresponding operations;
2. Contact us through the method described in Chapter VII of this Privacy Policy and apply to cancel your account.

After you actively cancel your account, we will stop providing you with products or services and delete or anonymize your personal information within 15 days after you apply for cancellation and complete identity verification. Please note that the operation of canceling an account is irrevocable, and your data cannot be recovered after deletion. Please carefully consider your choice.

### (7) Other Rights

In addition to the above-listed rights, you also enjoy other rights related to personal information in accordance with applicable laws.

In specific business functions, we may make decisions based solely on non-artificial automatic decision-making mechanisms such as information systems and algorithms. If these decisions

significantly affect your legitimate rights and interests, you have the right to require us to make an explanation and the right to refuse decisions made solely through automated decision-making.

In addition, we will protect the personal information of the deceased in accordance with the relevant provisions of the Personal Information Protection Law. After a user dies, their close relatives may, for their own legitimate and just interests, exercise the rights of consulting, copying, correcting, and deleting the relevant personal information of the deceased through the contact information published in Chapter VII of this Privacy Policy, except as otherwise arranged by the deceased during their lifetime.

If you are not satisfied with our response, especially when you believe that our personal information processing behavior has damaged your legitimate rights and interests, you can also solve your demands through external channels such as filing a lawsuit with a competent court or complaining to a regulatory authority in accordance with applicable legal regulations.

#### V. Protection of Minors

We attach great importance to the protection of personal information of minors. If you are a minor who has reached the age of 14 but has not reached the age of 18, before using Coffee Freedom products and related services, you should read and agree to this Privacy Policy together under the guardianship and guidance of your parents or other guardians. We do not provide services to minors under the age of 14. If we find that we have collected personal information of minors without the prior consent of their parents or legal guardians, we will try to delete the relevant data as soon as possible. If parents or guardians have reason to believe that minors have submitted personal information to us without their prior consent, we strongly recommend that you contact us in a timely manner through the method described in Chapter VII of this Privacy Policy. We will delete the relevant personal information as soon as possible and ensure that minors cancel the subscription to any applicable Coffee Freedom services.

#### VI. Updates to This Privacy Policy

We will regularly review and may update this Privacy Policy to reflect changes in our personal information processing practices. If we make significant changes to this Privacy Policy, we will notify you through the APP so that you can timely understand the latest version of this Privacy Policy. Such privacy policy changes will take effect from the date of notification or the specified effective date. We recommend that you regularly check this page for the latest information about our privacy practices.

#### VII. Contact Us

If you have any comments or questions about this Privacy Policy, or if you have any questions about Coffee Freedom's processing of your personal information, please contact us through the following information and indicate in the relevant inquiry or comment that it is related to the "Privacy Policy":

- Kaxfree (Suzhou) Coffee Machine Technology Co., Ltd.
- Contact address: 1908 Diamond Road, Weitang Town, Xiangcheng District, Suzhou, China
- Contact information of Coffee Freedom's personal information protection officer:  
hello@kaxfree.com

List of Cooperating Third Parties

## I. SDK List

To ensure stable operation of the product functions, we integrate third-party SDKs. We monitor the third party's data collection practices to protect your personal rights and data security. To meet user needs, product features may be added or modified. If such changes require adjustments to the integrated third-party SDKs, we will promptly update this list to reflect the latest information. Currently, the integrated third-party SDKs are listed below:

Third-Party SDK Name	Provider	Data Type	Purpose for Use	Official Website Link
Apple ID Service	Yunshang Aipo (Guizhou) Technology Co., Ltd.	Your Coffee Freedom ID	Support logging in to the APP using Apple ID; push various messages in the APP applicable to iOS systems, mainly to notify the release of new APP versions	<a href="https://www.icloud.com.cn/gcbd-privacy-policy/">https://www.icloud.com.cn/gcbd-privacy-policy/</a>
Firebase SDK	Google Information Technology Co., Ltd.	Device Identifier, App Information, Order Information	To analyses data, push notifications, and monitor App performance	<a href="https://firebase.google.com/support/privacy">https://firebase.google.com/support/privacy</a>